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# iOS Enrollment Process

**believe**®

ExperTeam  
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## DOCUMENT DETAILS

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### DIFFUSION LEVEL

☒ Confidential

☒ Restricted

☐ Internal

☐ Free

### LISTE DE DIFFUSION

### SOCIETE / SERVICE

M.

### Document releases

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## 2 Summary

### 2.1 Objectives of the document

This document is an operational guide about how to enroll an iPhone.

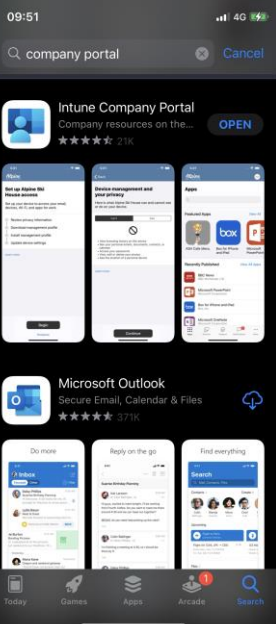
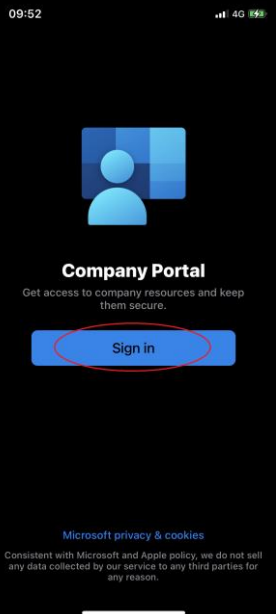
Reminder: This document is based on iPhone SE (2<sup>nd</sup> Gen) device, settings and screenshots may change, depending on the device used and the iOS version.

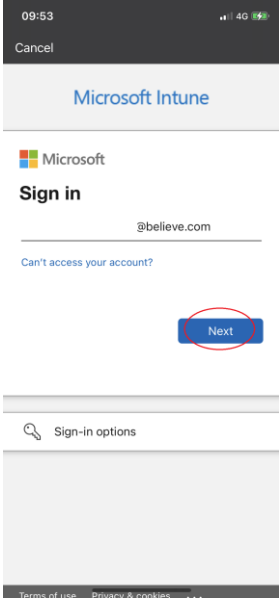
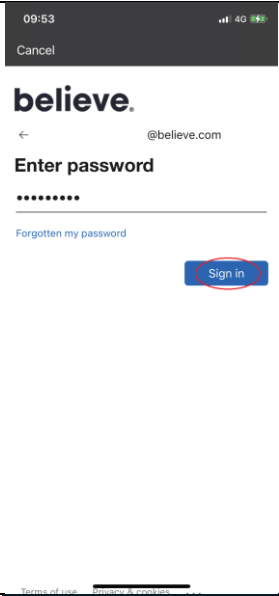
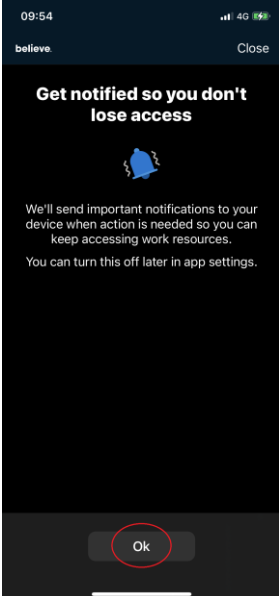
## 3 Prerequisites

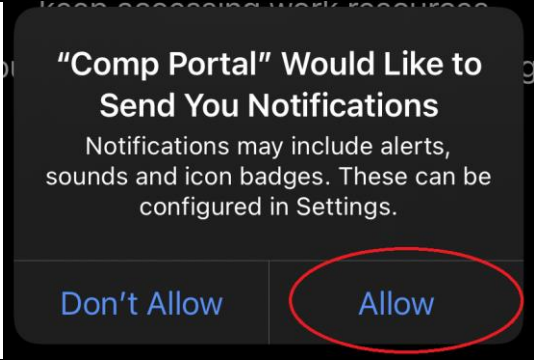
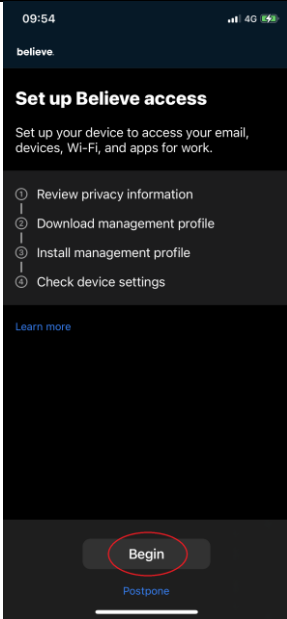
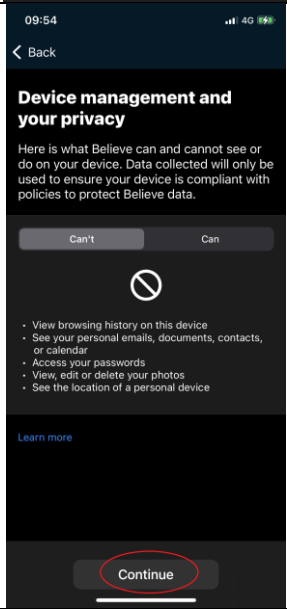
The prerequisites to carry out this procedure are:

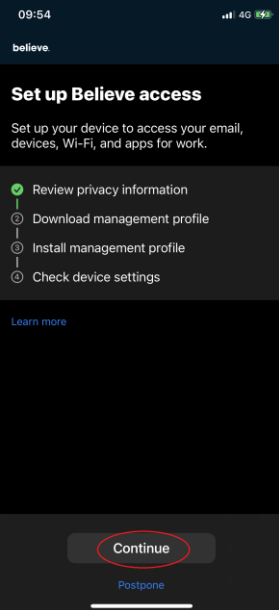
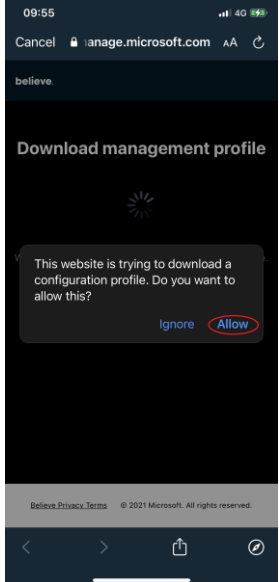
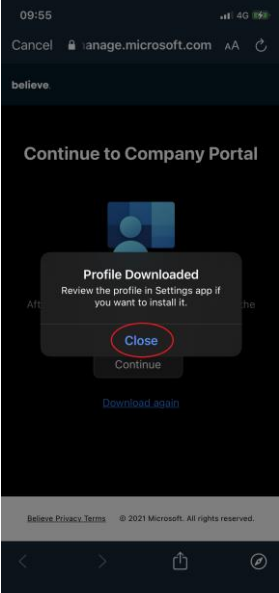
- iOS (Phone)
- iPadOS (Tablet)
- iOS / iPadOS 10.x minimum
- An Apple account is required and already set up on the device

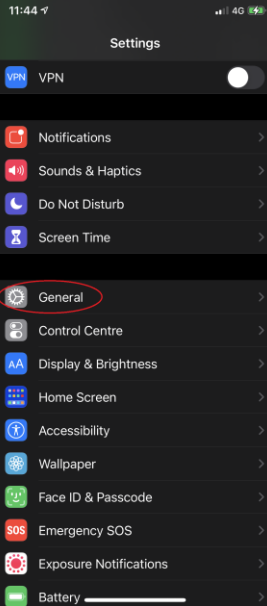
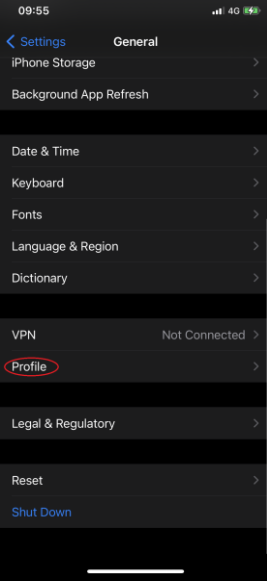
#### 4 Enrolling an iOS/iPadOS device

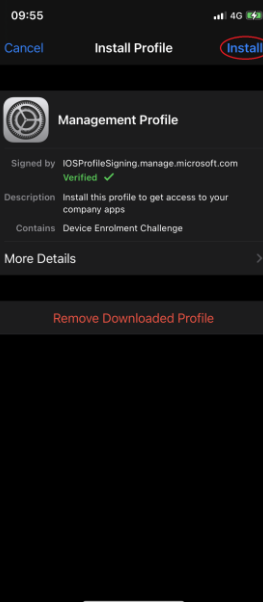
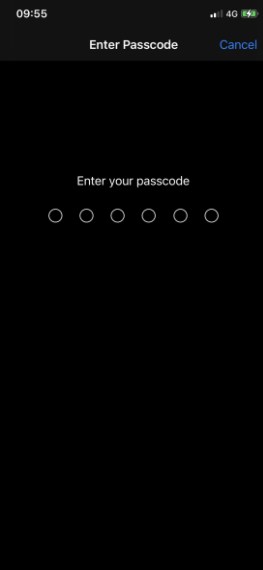
|  |                                                                                     |  |                                                                                                     |
|--|-------------------------------------------------------------------------------------|--|-----------------------------------------------------------------------------------------------------|
|  |    |  | <p>Unlock your device</p> <p>And open the App Store</p>                                             |
|  |   |  | <p>Search and download<br/>"Intune Company Portal"</p> <p>Once Downloaded, open the application</p> |
|  |  |  | <p>Click on the "Login" button</p>                                                                  |

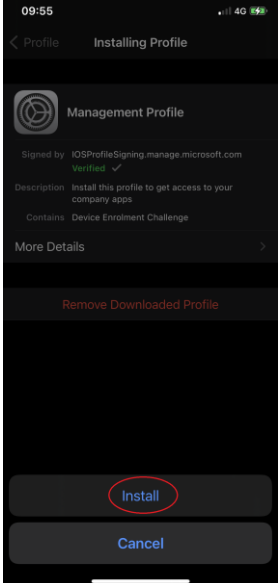
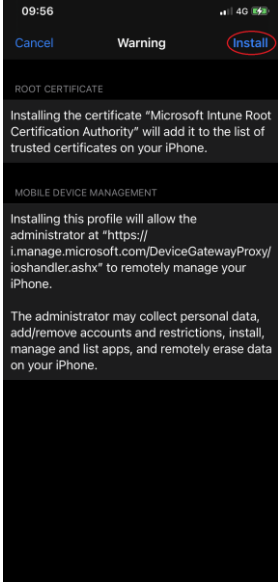
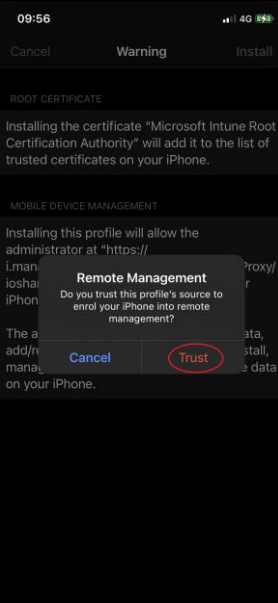
|                                                                                     |                                                                       |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------|
|    | <p>Enter your email address</p> <p>And click on the "Next" button</p> |
|   | <p>Enter the associated password</p> <p>And click on Sign In</p>      |
|  | <p>If notified, click on OK</p>                                       |

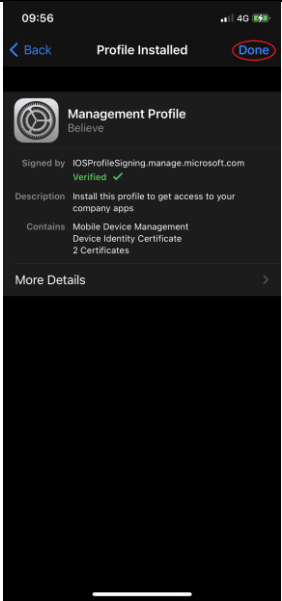
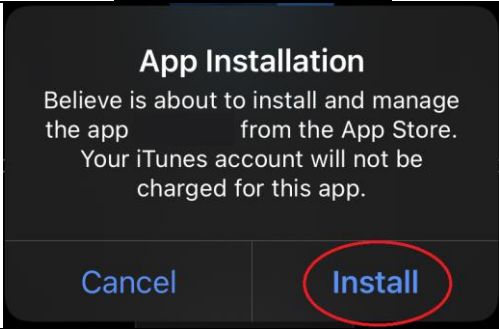
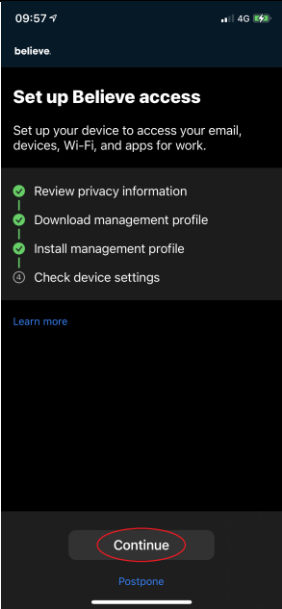
|  |                                                                                     |  |                          |
|--|-------------------------------------------------------------------------------------|--|--------------------------|
|  |    |  | <p>Click on Allow</p>    |
|  |   |  | <p>Click on Begin</p>    |
|  |  |  | <p>Click on Continue</p> |

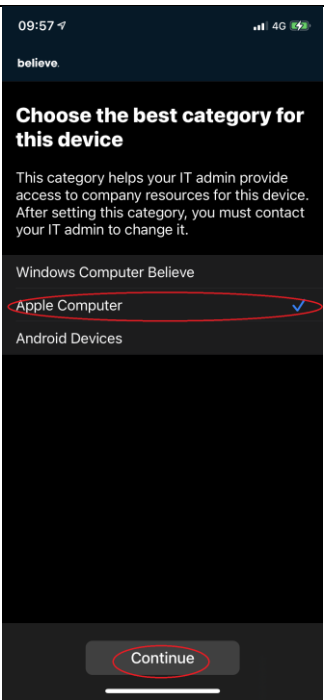
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|--|-------------------------------------------------------------------------------------|--|--------------------------|
|  |    |  | <p>Click on Continue</p> |
|  |   |  | <p>Click on Allow</p>    |
|  |  |  | <p>Click on Close</p>    |

|  |                                                                                                   |  |                              |
|--|---------------------------------------------------------------------------------------------------|--|------------------------------|
|  |  <p>Settings</p> |  | <p>Open the Settings app</p> |
|  |                 |  | <p>Open the General menu</p> |
|  |                |  | <p>Open the Profile menu</p> |

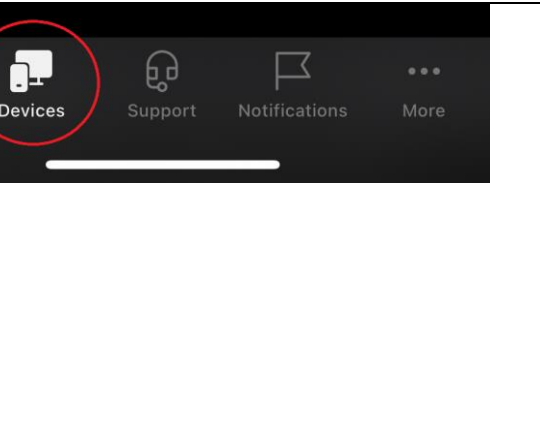
|  |                                                                                     |  |                                |
|--|-------------------------------------------------------------------------------------|--|--------------------------------|
|  |    |  | <p>Open Management Profile</p> |
|  |   |  | <p>Click on Install</p>        |
|  |  |  | <p>Enter your passcode</p>     |

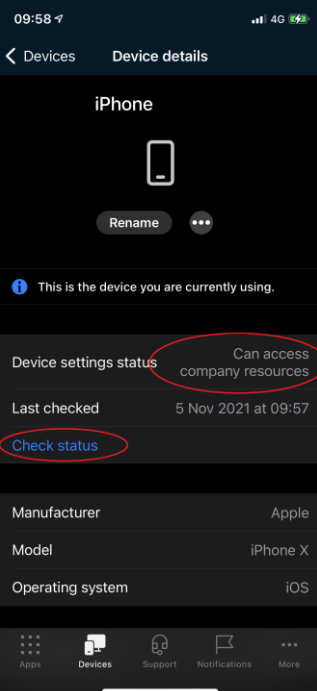
|  |                                                                                     |                         |
|--|-------------------------------------------------------------------------------------|-------------------------|
|  |    | <p>Click on Install</p> |
|  |   | <p>Click on Install</p> |
|  |  | <p>Click on Trust</p>   |

|  |                                                                                     |  |                                                                      |
|--|-------------------------------------------------------------------------------------|--|----------------------------------------------------------------------|
|  |    |  | <p>Click on Done</p>                                                 |
|  |   |  | <p>Several applications will be installed :<br/>click on Install</p> |
|  |  |  | <p>Go back to the Intune Company Portal<br/>Click on Continue</p>    |

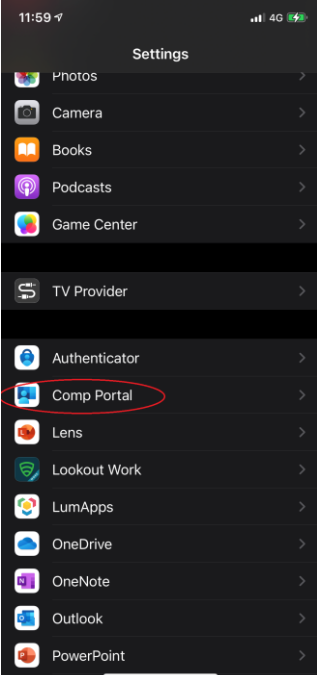
|  |                                                                                   |                                                                     |
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|  |  | <p>Choose the category Apple Computer<br/>And click on Continue</p> |
|--|-----------------------------------------------------------------------------------|---------------------------------------------------------------------|

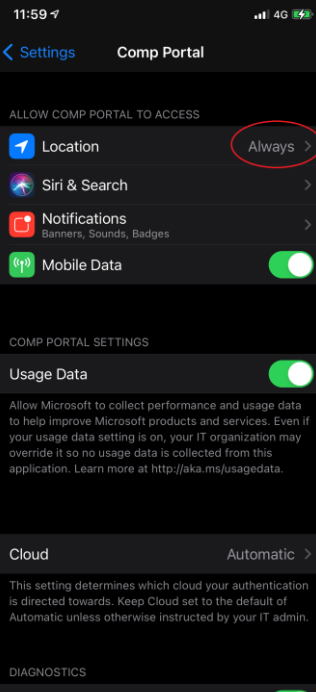
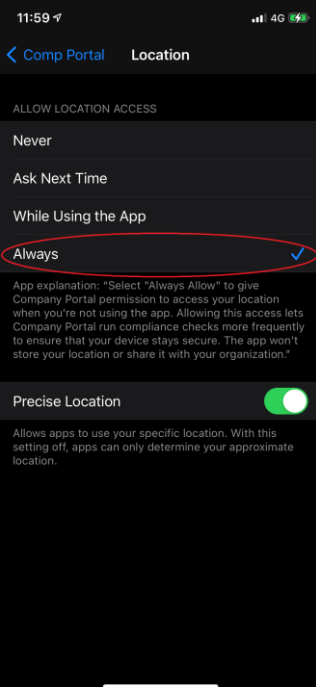
#### 4.1 Verify your enrollment

|  |                                                                                                        |                                              |
|--|--------------------------------------------------------------------------------------------------------|----------------------------------------------|
|  |  <p>Comp Portal</p> | <p>Launch the Company Portal application</p> |
|  |                     | <p>Go to Devices</p>                         |

|  |                                                                                   |  |                                                                                                                     |
|--|-----------------------------------------------------------------------------------|--|---------------------------------------------------------------------------------------------------------------------|
|  |  |  | <p>Check if it is possible to access the company's resources<br/>If necessary, click on the Check status button</p> |
|--|-----------------------------------------------------------------------------------|--|---------------------------------------------------------------------------------------------------------------------|

## 4.2 Activate location

|  |                                                                                     |  |                                                                                |
|--|-------------------------------------------------------------------------------------|--|--------------------------------------------------------------------------------|
|  |  |  | <p>Open the Settings app</p>                                                   |
|  |  |  | <p>Search for the Company Portal application by scrolling down and open it</p> |

|  |                                                                                    |                                                         |
|--|------------------------------------------------------------------------------------|---------------------------------------------------------|
|  |   | <p>Verify the location status if well set to Always</p> |
|  |  | <p>Set it to Always if needed</p>                       |